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Country Inns & Suites By CarlsonSM Facts

Country Inns & Suites By Carlson is a leading mid-market brand known for providing a caring, consistent and comfortable hospitality experience, delivered with a touch of home.

Service Philosophy

"Be Our Guest" is a service philosophy that encourages employees to serve guests with the same kind and caring spirit given to friends when they're being hosted at home. The brand's employee training program has generated tremendous employee engagement scores and high overall guest satisfaction.

Innovative Services and Amenities

Country Inns & Suites By Carlson features traditional architecture and a transitional residential interior design with the brand's signature plank lobby flooring and welcoming fireplace. Each hotel offers free high-speed Internet access,* a fitness center, a business center and attractive, comfortable furnishings that blend rich woods and natural earth tones. Additional distinctive amenities include:

Be Our Guest Breakfast A newly expanded complimentary breakfast buffet that features hot and fresh options such as waffles, build-your-own breakfast burritos and omelets. And it's now served on classic diningware instead of disposable dishes. For those on the run, a new grab-and-go bar allows guests to pick up a hot beverage along with fruit and a granola bar as they head out the door.

Read It & Return Lending LibrarySM available in the United States and Canada, offers a variety of titles for all ages that guests can borrow, read at their leisure and return on their next visit to any Country Inns & Suites By Carlson in North America.

Current Portfolio

As of December 2011, Country Inns & Suites By Carlson has 484 hotels operating throughout the world and 44 under development, primarily in the United States, Canada, India and Mexico.

About the Carlson Rezidor Hotel Group

The Carlson Rezidor Hotel Group—born in early 2012—is one of the world's largest and most dynamic hotel groups. The portfolio of the Carlson Rezidor Hotel Group includes more than 1,300 hotels, a global footprint spanning 81 countries, a powerful set of global brands (Radisson Blu, Radisson®, Park Plaza®, Park Inn by Radisson, Country Inns & Suites By CarlsonSM and Hotel Missoni).

*Free high-speed Internet is available in North America. Amenities vary by location.